

NAITfye FAQ's

You have questions and We have answers!



Q1: How do I get my NAIT Student ID card and what services does it provide?

A: You can get your student ID card during office hours in room O117 or at the NAIT Library (U310) as early as two weeks before classes start as long as you have paid your fees. NAIT Student ID Cards identify you as a student and are needed to buy books, activate or waive health and dental care, register for intramurals, access the workout room, get free entry to the Ooks games, use the library, and much more. Bring a piece of photo ID with you when you come to get your card.

Q2: Where can I get a tour of campus?

A: Campus tours will be offered during general "Connect to NAIT" New Student Info Sessions by Student Engagement. Also, campus tours are offered by some of the program areas during program specific orientation.

Q3: Who do I contact on campus if there is an emergency?

A: NAIT Security is available 24 hours a day at 780-471-7477. When using phones on campus you can simply dial 7477.

Q4: When and where do I get my book list and textbooks?

A: Program areas provide students with their booklist. The majority of programs also provide the NAIT Bookstore with a copy. The bookstore recommends buying your books from them no earlier than two weeks before classes start. If books get changed or need to be returned there is a **three week** refund policy. Visit their website at www.nait.ca/bookstore for more details. If you want to avoid lineups at the Bookstore, you can order books online by visiting the [NAIT Online Store](#) on the Bookstore website.

Q5: What is the process for student health and dental care on campus?

A: All full-time day students are automatically assessed a \$119.00 fee per semester for health and dental care. Students who already have comparable coverage can opt out of this. To opt out, students can go to the Student Benefits Office (E125) with proof of existing coverage before the drop date of September 28, 2012 (no later than 4:00pm) or opt-out online at www.mystudentplan.ca. Those students who want to keep the coverage must go to the Student Benefits Office to activate it. To learn more about the student health plan drop by the Student Benefits Office or call 780-471-7730.

Q6: Where do I get academic or personal help on campus?

A: The NAIT Academic Success Centre (W111PB) offers academic and personal counseling, tutoring, and services for students with disabilities. NAIT Tutorial Learning Centre (A133) also offers drop-in tutoring in math, physics, and chemistry. For help in other areas students can hire a Peer Tutor from NAIT's Peer Tutoring Service (A172B) for a minimal fee. Student Engagement also offers free study skills workshops throughout the year, visit www.nait.ca/fye for details.

Q7: What is the U-Pass?

A: The U-Pass, Universal Transit Pass, is a mandatory transit program for full-time post-secondary students. It grants access to ETS, Strathcona County Transit and St. Albert Transit. All full-time students are automatically charged a U-Pass fee each semester and are issued a U-Pass sticker for their student ID card. The pass costs \$140.00 per semester, offering significant savings on the cost of monthly bus passes (approx. \$297.00/semester in 2011/2012). There is no option to opt out of the program. Students can pick up their U-Pass sticker weekdays at the South Lobby Kiosk ("O" Building), Aug 20 – Sept 14, 2012; during GearUP! on Aug 25th in THE NEST or NAITSA office starting September 17th.

Q8: How do I get a NAIT locker?

A: Students in Full-Time, Apprenticeship and Continuing Education programs are able to rent lockers online through the student portal. For details about the online rental process, visit www.nait.ca/lockerrental. It is \$29.40 for a full locker per semester and \$14.70 for a half locker. Lockers are first come, first served. To rent a locker, visit www.nait.ca/MyNait and select “locker rentals” under “common tasks”.

Q9: How do I arrange parking on campus?

A: Fill out a [NAIT Student Parking Application](#) online or pick one up at NAIT Parking Services (O112). Parking Services will start to take applications for the **fall** semester April 19, 2012. Permits are sold on a first come, first served basis. Deliver your application to Parking Services or fax it to 780-471-8735. To check the status of your application and make payment, please proceed to “**Make a Payment**” at www.nait.ca/MyNait. Rates are \$63.00-\$73.00 month.

Q10: How can I get technical support at NAIT?

A: NAIT’s Student Success Contact Centre provides students with a single point of contact for technology related issues. They are available by phone at 780-471-NAIT or toll free at 1-877-333-NAIT. Support hours are Monday to Friday 7:30am-10:00pm and Saturday and Sunday 10:00am-12:00pm and then 1:00pm-6:00pm. Students can also email inquiries to asknait@nait.ca.

Q11: Where do I find information about Housing on main campus?

A: The NAITSA Office (E131) provides a Student Accommodation Board on campus where students can advertise if they have space or are seeking it. They recommend an online housing registry with hundreds of rental options that we share with Grant MacEwan and the University of Alberta at www.rentingspaces.ca. Also, Grant MacEwan will open up their residence to NAIT students if there is room, call 780-633-8000 for details.

Q12: Where do I find out about employment and volunteer opportunities on campus?

A: Student Engagement (O117M) supplies a list of jobs available on campus, including contact information and when they start accepting applications. NAIT Student’s Association (NAITSA) also has a number of job and volunteer opportunities. To get involved you can visit the NAITSA Office (E131), call 780-471-8855, or email naitsavolunteers@nait.ca. The NAIT newspaper, called the Nugget, advertises job and volunteer opportunities regularly.

Q13: Do I need to have top grades to get a scholarship?

A: No, not necessarily. NAIT offers 4 different awards: scholarships, prizes, awards, and bursaries. These awards provide opportunity for all students. Awards are given on the basis of academic performance or merit, community involvement, athletic ability, satisfactory academic standing and financial need, and any other conditions stated in the terms of eligibility. To apply, visit the Scholarships and Bursaries Office (O101) to pick up a handbook or online at www.nait.ca/scholarships. Deadlines for NAIT students in a full-time program who have completed a **minimum** of one semester of studies are Sept 30th and Jan 31st of each year. First-time entering students must apply by August 30th.

Q14: How do I get involved in athletics or intramurals?

A: If you are interested in playing for one of the athletic teams, visit the Ooks’ website at www.nait.ca/athletics for details and coach contact information. To get involved in intramurals at NAIT, watch for posters around campus or visit E-134 for details. Different sports have different start dates and registration deadlines, but most start in early to mid September. Students can sign-up as a team or an individual in E-134 or at the Sports Equipment Room (S007A). Intramurals are included in student fees and require no additional cost to join.

Still have questions? Email askfye@nait.ca for more information.